# Small scale locally owned tourism in the Mid-Rift region, Kenya: Current realities and future possibilities

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### Small scale locally owned tourism

- Projects of international NGOs and governmental cooperation have been focused on facilitating small scale locally owned tourism initiatives
- Small scale locally owned tourism:
  - is considered to empower rural communities and to eradicate poverty
  - can contribute to strengthen the economic, cultural and social structures within a community
- → But the success of those projects seems to be limited.

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### Presentation outline

- 1. Overview of small scale locally owned tourism
- 2. Case Study
  - 1. Kenya`s Tourism Industry
  - 2. Mid-Rift Region
  - Research Method
  - 4. Findings
- 3. Conclusion



Small scale locally owned tourism

- Most of those projects fail due to
  - Lack of financial viability
  - · Lack of cooperation
  - · Lack of commercial orientation
  - · Lack of attention to product quality
  - · Lack of professional training
  - Too strong focus on the positive effects of poverty alleviation by International aid: International aid mostly concentrates on community development while disregarding the need of business expertise and successful market participation
  - → Market access as the missing link?



### Case Study - Mid-Rift Region, Kenya

### Kenya`s Tourism industry

- on of the leading tourist destinations in Sub-Saharan Africa
- heavily based on beach and wildlife safaris

Confronted with the challenge of diversifying the tourism product









### Case Study - Mid-Rift Region, Kenya

- A certain tradition of touristic activities (mainly domestic / short term / special interest)
- Not included in the traditional Kenyan tourism product (distance to the coast, not a classical Safari-region – lack of the "Big Five")
- Lake Baringo and Lake Bogoria as core attractions
- Tugen hills and Pokot region as neighbouring possible complementary regions
- First regional Tourist information at Mogotio as nucleus for a future DMC

### Mid-Rift Region





### Mogotio Tourism Information Centre











### Case Study – Mid-Rift Region, Kenya

How do small scale locally owned tourism initiatives access the market?

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### Case Study – Mid-Rift Region, Kenya

### Research Method

Guided interviews with owner or employee

- Criteria to select tourism initiatives
  - · Owned by local individuals or community
  - Small scale (1 to 30 members / employees)

	со	10
Boat trip company	х	х
Cultural village	х	
Museum	x	
Campsite	x	
Home stay		x
Guides		х









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### Case Study – Mid-Rift Region, Kenya

### **Findings**

Small scale tourism enterprises in the Mid-Rift Region were struggling with access to the tourism market, physically, operational as well as financial.

### Case Study - Mid-Rift Region, Kenya

- Physical market access
  - · Level of accessibility road conditions
    - own website









### Case Study – Mid-Rift Region, Kenya

- Operational market access
  - Marketing Kenya Tourism Board
    - Own marketing plan
  - Cooperation
    - National
    - Regional
    - Local







### Case Study – Mid-Rift Region, Kenya

Resource based market access

· Level of reinvesting in market access

Business skills











### Case Study – Mid-Rift Region, Kenya

Location		Baringo		Bogoria	Tugen Hills
General Information	Ownership	Community	Individual	Community	Individual
	Number of members/ employees	1–30	1–5	1–20	1–5
	Type of offer	Cultural village visits	Boat trips, bird and nature walks	Campsites, nature walks	Home stays, nature hike, museum
	Donor dependent	++	+	+	++
	Product quality	0	0	0	0
	USP		-	+	+
	Language skills, knowledge of culture, nature	-	++	+	+
Physical market access	Level of accessibility		0	-	-
	Distance to main tourist attraction	0	++	+	-
Operational market	Marketing		-	0	-
	Cooperation		0	-	-
Resource based market aspect	Level of reinvesting in market access		-	0	-
	Business skills		0	0	-

Conclusion

- Small scale locally owned tourism enterprises can contribute to the diversification of tourism products
- But characterised by limited success
- Market access as major challenge
- Internal aspects (lack of business skills, poor marketing activities) and external aspects (accessibility and governmental marketing) have to be taken into account
- Visitor Centre: promising potential but underachieving

"Asanta sana!"

Thank you very much for your attention!



